

City of Tempe: Kiwanis Recreation Center
6111 South All American Way
Tempe, AZ 85283 (480) 350-5701



Thank you for choosing the City of Tempe for your child's swim lessons! In order to provide the highest quality of service and better meet your future needs, we would greatly appreciate your taking a few moments to fill out this form and evaluate our program. Thank you for your time.

DATE: _____ CLASS: _____ INSTRUCTOR: _____

Facility (circle one): Kiwanis McClintock Clark Escalante

Please use the following scale to rate each question:

1-Very Satisfied 2-Satisfied 3-Dissatisfied 4-Very Dissatisfied 5-Does not Apply

Were you satisfied with the class content?	1	2	3	4	5
Were the classes offered at convenient times?	1	2	3	4	5
Were you satisfied with the overall appearance of the facility?	1	2	3	4	5
Did the class meet your expectations?	1	2	3	4	5
Was the staff (cashiers, managers, lifeguards, instructors etc.) helpful and courteous?	1	2	3	4	5
Was the registration process satisfactory?	1	2	3	4	5

Please evaluate your instructor in each of the following areas:

Enthusiasm	1	2	3	4	5
Personal interest in the class participants	1	2	3	4	5
Knowledge of material being taught	1	2	3	4	5
Organization and control of class	1	2	3	4	5
Preparation for the class	1	2	3	4	5
Promptness in starting and ending the class	1	2	3	4	5
Approachable for questions and concerns	1	2	3	4	5

Please give us any feedback you may feel might be helpful. We are always striving to provide better service and your concerns, comments, and suggestions are welcomed and appreciated. (If you need space for additional comments, please use the reverse side of the sheet). Thank you!

Please return completed forms to your instructor or the front desk staff. Thank you!